



CITY OF TOPEKA

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An Accredited
Law Enforcement Agency



To whom it may concern:

It is my pleasure to recommend Victim Services Tracking for any agency that is looking for a product that will meet the reporting requirements of grants.

As the Unit Coordinator for the Topeka Police Department's Victims Assistance Unit, I began inquiring into tracking software in the middle of June 2016. I was looking for software that could help speed up the process of required grant reports or reports for my agency. It was during that time that I spoke directly with the Victim Services Tracking staff and learned about their product. There was never a time that I was pressured to buy the product, as I was upfront in that I was strictly inquiring and would be considering other tracking software as well.

Being given a 14 day free trial of the software was extremely helpful and allowed me to enter data and compare reports from my current data base and spreadsheets to ensure the software would aggregate the data correctly. It became evident rather quickly that Victim Service Tracking would make my reporting quicker and more accurate. After inquiring of other software it was apparent that my grant reporting needs would be best suited by using Victim Service Tracking. My chain of command received information on the software options and agreed with my assessment.

We have been using Victim Service Tracking since August 2016 and have been pleased with the software and customer service provided by staff. I personally have recommended Victim Service Tracking to other victim service providers that I have spoken with.

Please feel free to contact me at (785) 368-9064 if you would like to discuss my experience with Victim Service Tracking further. I'd be happy to expand on my recommendation.

Sincerely,

Dawn Maendele
Topeka Police Department
Unit Coordinator
Crime Victims' Assistance Unit