



NEW SMYRNA BEACH POLICE DEPARTMENT

246 INDUSTRIAL PARK AVE | NEW SMYRNA BEACH, FL 32168

January 25, 2018

Linda Michaels
VSTracking

Re: Victim Service Tracking software

Linda,

The Victim Advocates at the New Smyrna Beach Police Department have been using the website, <https://www.vstracking.net> for several years now. What a blessing it has been to reduce paperwork, time and frustration when reporting statistics to VOCA. The program is easy to navigate. We used to count tally marks every month and now we simply click a few buttons and everything is calculated and prepared for us. Transfer the information into the VOCA Grant website we use for reporting and we're done. It now takes us minutes compared to hours/days.

Randy and the entire VSTracking team are always at the ready to answer questions and assist with problems. They are eager to hear suggestions for enhancements and ways to make our "lives" easier.

I am so glad to have found VSTracking, it's our best investment to date.

Thank you,

A handwritten signature in blue ink, appearing to read "R L L" followed by a long horizontal flourish.

Robbi Lachenal
Victim Advocate
New Smyrna Beach Police Department
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New Smyrna Beach, Florida 32169
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